RFM S/Pell: Past, Present, and Future

U.S.DeptofEducation

Presenters

★Tony Laing -PellOperations

★Jim M dM ahon -PellSystems

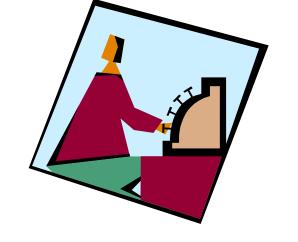
★Anthony Jones - Application
Development



0 bjectives

- ★ 1.BriefOverview of what RFM S is?
 - RFM S H istory, Goals and Perform ance
- ★ 2.0 verview of How Pellis Funded
 - Initial A uthorization
 - Authorization Increases
 - The E lectronic Statem ent of A count
 - A dvanced Funding and Just-in-Time
- ★ 3.RFM S:Presentand Future
 - Schedule
 - Changes for 2000
 - MadDogTaskForce
 - Common Origination D isbursem ent Update
- * 4.A view of new functionality and tools for processing Pell
 - Reconciliation
 - RFM S on the Web
- ★ 5.A review of resources available to you
- ★ 6.A chance to hearyour questions and concerns





Objective 1:W hat is the PellGrant Process in RFM S?

NASFAA nati**o**na









The Federal Pell Grant Program for 1999-2000



★5,132 Schools Participating in the Pell Program





★Over\$8 Billion in Grants Disbursed



The Steps of the Process

★FAFSA/ISIR

★0 rigination

nal conference 2000

★D isbursem ent • DC - July 9-12

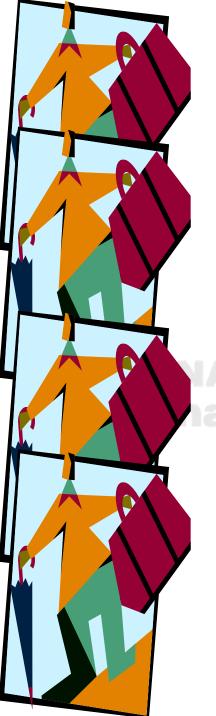
★D raw down



ISIR FAFSA

*Establishes those that are possible aid recipients

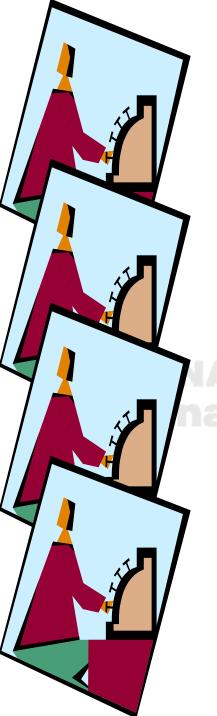
★ Provides RFM S with a list of eligible applicants



O rigination

- ★ Serves æveralpurpoæs
 - Identifies Possible Recipients
 - Checks Eligibility
 - Collects Information Necessary to Process

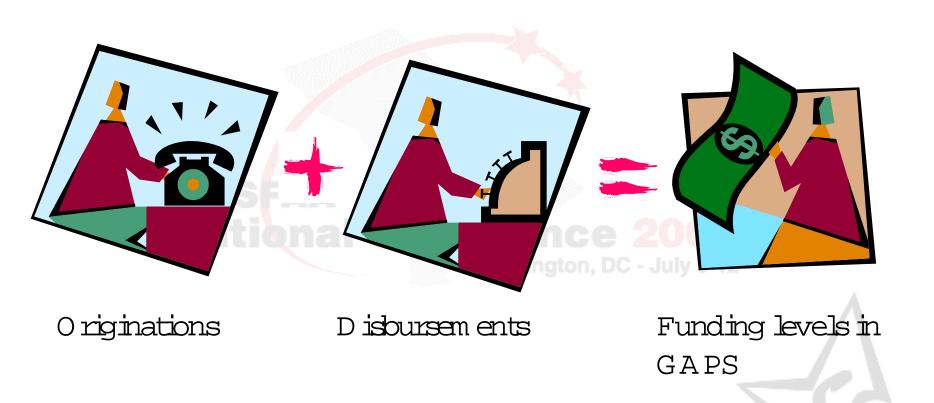
 The Disbursement of a Grant
 - nal conference 2000
 - A llows for corrections of that information
 - Sets up for a speedy D isbursem ent



D isbursem ent

- ★Short Record with Minimal Information
- *Based on Successful Origination
 Disbursem entshould flow through
- ★ Processing at the student transaction level:
 - im proves reconciliation
 - increases program integrity

Drawdown



The PellGrantBusiness Process as compared to a hotelbusiness transaction



FAFSA/ISIR -

A pplication process for a line of credit (credit card)



Origination -

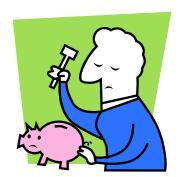
Reservation for a room /possible grant with information for preferences, duration of stay etc.





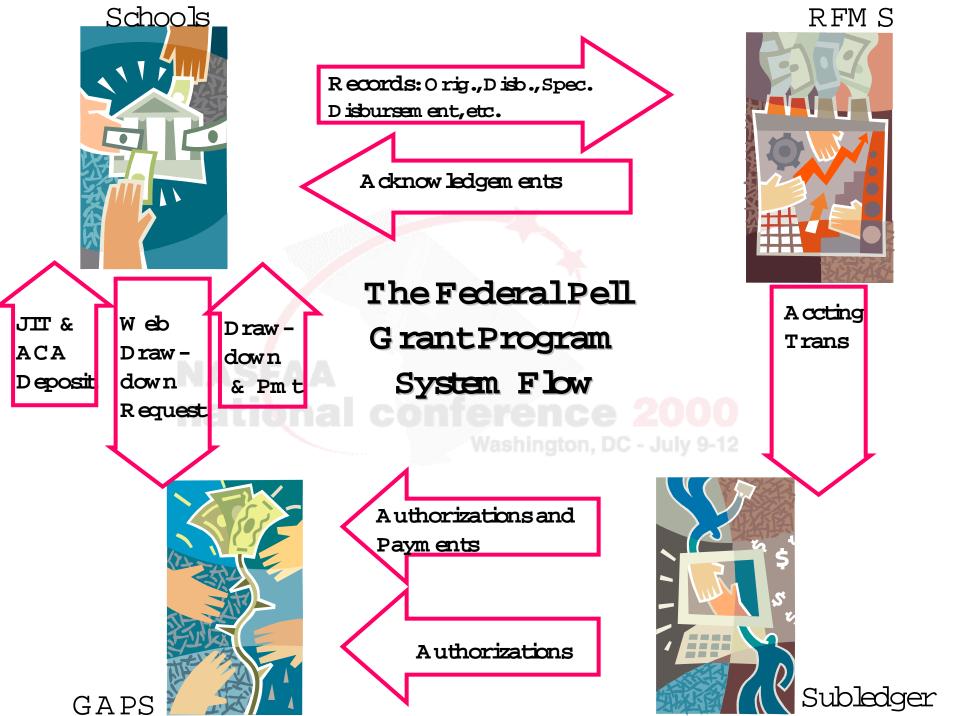
Disbursem ent-A fter arrival, based upon details of actual stay a bill/disbursem ent is issues, guest presents credit card and pays bill.





Drawdown/Funding - the accounting transaction from the disbursem ent is sent to the credit company, payments are made and credit limits adjusted accordingly







RFM S G oals at Im plem entation

- ★Turnaround of 24-36 Hours
- ★M odemization
 - System outdated
 - ProjectEASIM odernization B lueprint
 - Common Origination Disbursem ent
- ★ M ove Processing to the Transaction Level for Improved Accounting and program integrity

Havewemetourgoals?

G oals

RFM S 1999-2000

RFM S 2000-2001

Turnaround of 24-26 hours

-Stream line process to reduce time it takes schools to receive their funding

M odernization

-Replace outdated system

-Carry outgoals of Project
EASIM odernization Blueprint

-Transaction Level Processing

-CommonOrigination/ Disbursement(COD)

Som e Successes:

-Acknow ledgem entsback in 3.5

-Decrease in time taken to receive funding, but original target not reached

M etGoals

-New design and technology bring system up to date

-Continued to move our business processes to follow the goals of the Modernization Blueprint

-RFM S processes at transaction level

-Business process that would inform the COD work being carried outnow

In Process:

-Acknowledgements back in 3.5 hrs.

-Stream line process to reduce time it takes schools to receive their funding

M etGoals

-Continued Improvements

- Im prove W eb Functionality

-Business process that would inform the COD work being carried outnow

-Address the goals and objectives of the MadDogTeam



RFM S Perform ance: How arewe doing?

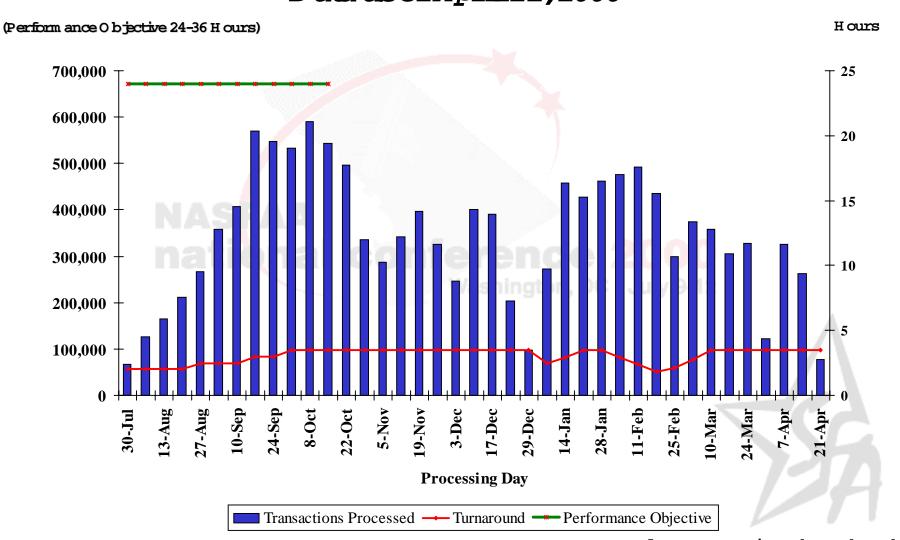
*RFM S A cknow ledgem ents placed on TIVW AN within 3.5 hours of receipt of record

- * Records in RFM S (transaction level):
 - A coepted and Corrected -87.6%
 - Rejected records 12.4%

★ Number of institutions that have not submitted disbursement records: 173

1999-2000 RFM SW æklyVolume Tumaround

Data as of April 21, 2000





W hat Goals dowe still have outstanding?

- ★Decrease the time it takes to receive funding for Pell
 - Increased A utom ation
 - Changes to the Subledger Process
 - Re-evaluation of data flows

★M addog Goals



MostCommonly Seen Edits in RFM S Processing -April, 2000

- ★ Edit 403-Rejected
- Disbursem entReference Number notValid
- ★ Edit 319 -W arming
- 319 Invalid W ks.O f Inst. Time in Program s
 Definition of A cadem ic Year
- ★Ed並309 -W aming
- Invalid Verification Code
- ★ Edit 406 -W arming
- Disbursem entAm ount + TotalDisb. is greater than the Award Amount



MostCommonly Seen Edits in RFM S Processing -April, 2000

- ★ Edit 302 Rejected
- Duplicate O rigination
- ★ Ed並402 -Reject
- Origination ID does not match on RFM S
- ★ Edit 305 -W aming
- Invalid Award Amount
- ★Edit 306 -W arming
- Invalid D isbursem entDate
- ★ Edit 411 -W arming
- PotentialOveraward

Objective 2: Funding in the Federal PellGrant Program



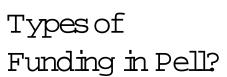
Determination of Authorization

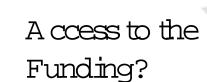
Levels















W hat is an Initial A uthorization?

- *An initial authorizations is:
 - A level of funding available to schools for their first Pell recipients.
 - Will cover at least 85% of the PellGrants to be disbursed during your first paym ent period
 - A limited amount that is not intended to fund Pell for the entire award year



How is Initial A uthorization Determined?

- ★The form ula to determ ine initial authorization is based on three criteria:
 - Previous Aw and Year's Disbursem ents
 - Type of A cadem ic Calendar U sed at Institution
 - Percentage Level Associated with Academic Calendar



How is Initial Authorization Determined?

An Example:

- ★SchoolA is a sem ester school that disbursed \$100,000 in AY 1999-2000
- ★Criteria:
 - - \$100,000
 - Sem ester School
 - Sem ester Schools receive 40%
- ★SchoolA would receive an Initial
 A uthorization of \$40,000 for AY 2000-2001



Initial Authorization Facts

- *Increased the am ount of funding to Institutions for the aw ard year
 - Initial Authorization for 1999/2000 5/25/99
 - 5132 Institutions for \$3,099,602,337.00

national conference 2000

- Initial Authorization for 2000/2001
 - 5107 Institutions for \$3,139,737,054.00



Initial Authorization Facts

- ★Authorization Levels increased as a Y 2K contingency
 - December, 1999 4,043 schools received an authorization increase of \$2 billion

★May,2000 Administrative CostAllow ance Disbursement

★Summer, 2000 reduce Authorization Levels to disbursement level



Changes in Authorization Levels

A ccepted D isbursem ents D rive A uthorization



0 riginations

D isbursem ents

Funding levels in GAPS

W hat are the types of Funding in Pell?



- *Advanced Funding
 - The vastmajority of Pell Institutions



NASFAA national conference 2000

- ★Just-In-Time
 - Pilotin its Second Y earw ith small population

Types of Funding in Pell

- ★A dvance Funding
 - Disbursem entRecords drive Authorization Level
 - Disbursem entDate within 30 Days of processing
 - Drawdown by program and award year

NASFAA

- ★Just-In-Time Conference 2000
 - Disbursem entRecords create a Paym ent
 - Disbursem entDate within 5 Days of processing



W hat is A dvanced Funding?

- *Receives an Initial A uthorization
- *Drawdown from GAPS
- ★M ustm eetnorm alregulatory requirem ents
- ★Disbursem entDate within 30 Days of processing
- ★Drawdown by program and award year

ADVANCE FUNDING

Transaction Ob	ligated Balance	ESO A
★ InitialFunding 50,000.00	50 ρ00 ρ0	Yes
★ Disbursem entAccept	ed 50,000,00	No 2000
★ Disbursem entAccepta 75,000.00	washington, DC	Yes

JUST-IN-TIME FUNDING

Transaction Payment ESOA

★ DisbursementAccepted Yes
25,000.00 25,000.00

★ DisbursementAccepted Yes
75,000.00 100,000.00



W hat is Just-in-Time Funding?

- ★No Initial Authorization
- ★D isbursem entRecords create a Paym ent
- ★Disbursem entDate within 5 Days of processing
- *Funds autom atically deposited into school's account
- ★Nodrawdown from GAPS
- ★Regulatory relief



Just-In-Time

- *Regulatory reliefunder Cash M anagem ent Regspublished 11/29/96
 - 3-Day-use rule
 - Excess-cash rule
 - national conference 2000
 - Interest bearing account rule
 - Re-verification of eligibility



Just-In-Time

- **★**1999**–**2000
 - Pilot (18 Schools)

- **★**2000**–**2001
 - 73 Schools, including alloriginal 18

Objective 3:RFM S Present and Future



Schedule

- \star 2000 2001 Im plem entation Sum m erof 2000
- ★Requirem ents Gathering for 2001-2002 Closes August 10, 2000
 - Focus Groups 6/28, 7/13 and 7/14
 - Express, Hom egrown and Third Party Vendors
- ★ Specifications Complete Sept. 29,2000
- ★DevelopmentComplete-February,2001
- ★Testing -February through M arch, 2001
- ★Beta Testing -M arch, 2001
- ★ Im plem entation -April, 2001

Changes for 2000-2001

- ★System is a rollover for this year M in im al changes
- **★**The Changes
 - Cartridge and ReelNotA coepted for 2000-2001
 - Batch Replacem entro longer a data request option
 - YTD can be requested for specific student
 - Additional Field to the Special Disbursem entRecord: Total funds previously disbursed for this Paym ent Period using a Regular Disbursem entRecord
 - Batch W aming to alertusers that they are not using the most current version of ED Express



RFM SM AD DOG FinalReport

to

SFA M anagement 2000 Council









W hy M ad Dog?

- *RFM S first system in plem ented under PBO
- *Response to the concerns of our custom ers -you the schools
 - D ouble w ork
 - M oney com ing slow er
 - Can 'tgetsystem to work and the help isn 'tany
- ★ Development of a tool/mechanism to act quickly to community concerns and to analyze the success and failures of a system implementation in order to improve the process



W hat is a M ad D og?

★ Cross Functional Team from across channels and offices brought together to aggressively address areas of concern

- ★ 90 days of inform ation gathering
 - 16 site visits
 - 6 teleconferences
 - 2 focus groups
 - 2 conferences
 - monitoring of CPS and RFM SCS calls
 - Monitoring of SFATECH and RFM SCSemails



W hatdid we hear?

- * Issues fell into three broad categories
 - Top-Notch Service
 - Im prove Custom er Service
 - -SimplerUse
 - Sim plify and im prove processes necessary to successfully participate in the Pell Program
 - Better Information
 - Provide inform ation that is com prehensive and provide in a timely manner



W hat are we going to do about it?

- * A ctions fell into two categories
 - Quick Hits-90 days or less
 - Longerterm actions -m ore than 90 days
- ★M any of the actions item s are already being addressed
 - inclusion of M addog issues in requirem ents
 - influence on developm entschedule
 - reconciliation tool
 - custom er service w orkgroup

Common

Origination/Disbursement

- ★PBO Goal is to simplify how a student receives their Title IV funds
- ★COD provides for:
 - a single process across program s
 - a single record across progam s
- ★Goalisto:
 - make it easier for the student
 - sim plify the process for the school
 - stream line and sim plify the process at the
 Departm ent

Objective 4: A view of new functionality and tools for processing Pell



R econciliation

- ★M ad Dog identified Reconciliation as an issue
- ★ In July we will be providing a tool to all schools to help them reconcile with the department
- ★Fixed field file sent in textm essage class
- *Easily imported into other programs for manipulation

R econciliation

- ★Proposed fields:
 - Origination ID (includes, SSN, NameCode, AttendingPellID)
 - -Name
 - Transaction Number of Origination
 - Origination Award Amount
 - Scheduled Award Amount
 - YTD Disbursed Amount in RFM S

★ Sortable by any field

	Pell Grant on the web
Shand I	
	RFMS
	U.S. Department of Education
	Recipient Financial Management System Web Site
	Logon
	If you are a first time user, please <u>click here</u> to register. Otherwise enter your Pell ID, TG Number and Password to log onto the Federal Pell Grant web site.
	Pell ID: (horizonios.ID)
	TG Number:
	Password:
	Log On Reset

June 22, 2000

U.S. Department of Education



Privacy Information

-Batch Status Retrieve Batch Status Batch Statur Details

Pell Transactions — Enter Data Request Update FAA Information

Post Deadline

Enter Originations

Enter Disbursements

Enter Special Disb.

Funding Levels

District Summary

Accounting Balances

Administration -User Maintenance FAQ Entry Pell Grant on the web
Recipient Financial Management System



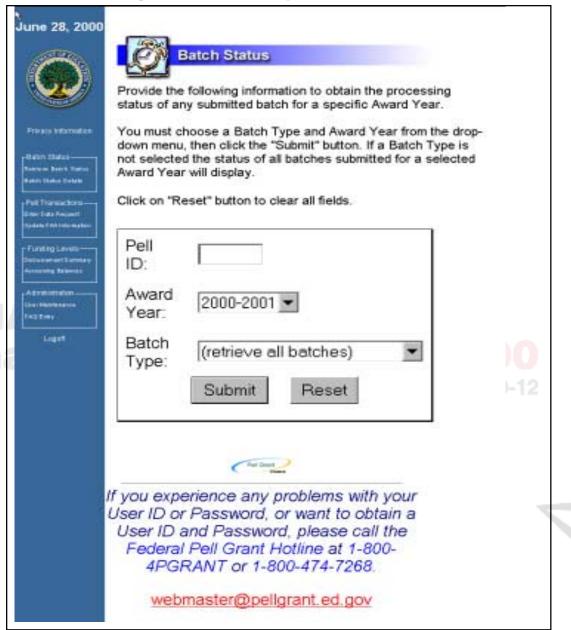
Welcome to the U.S. Department of Education's Federal Pell Grant web site. Financial Aid Administrators, other school officials, and Servicers can use this web site to access and process Federal Pell Grant data in the Recipient Financial Management System (RFMS).

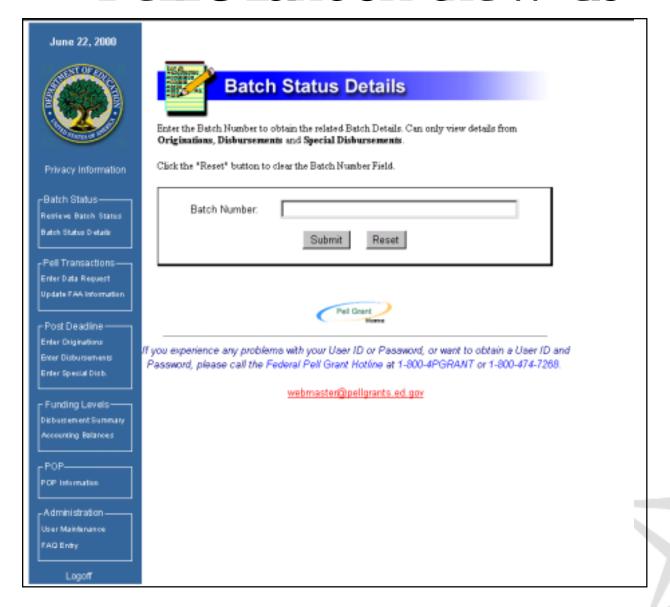
If you experience any problems with your User ID or Password, or want to obtain a User ID and Password, please call the Pederal Pell Grant Hotline at 1-800-4PGRANT or 1-800-474-7268.

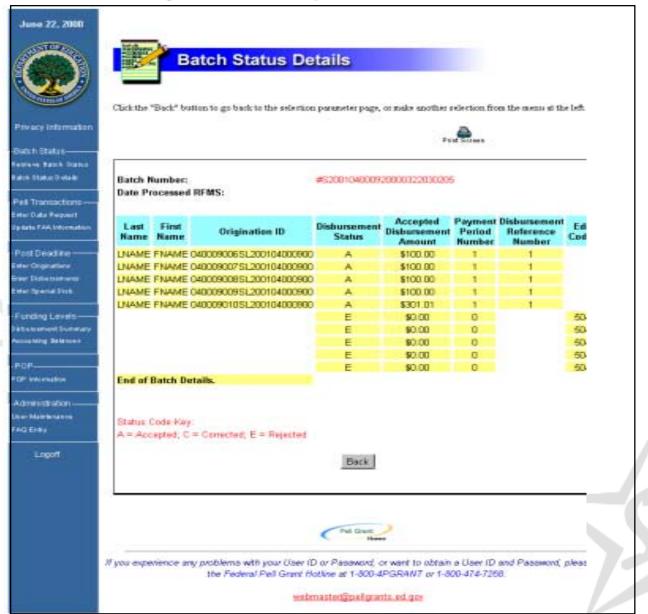
webmaster@pellgrants.ed.gov



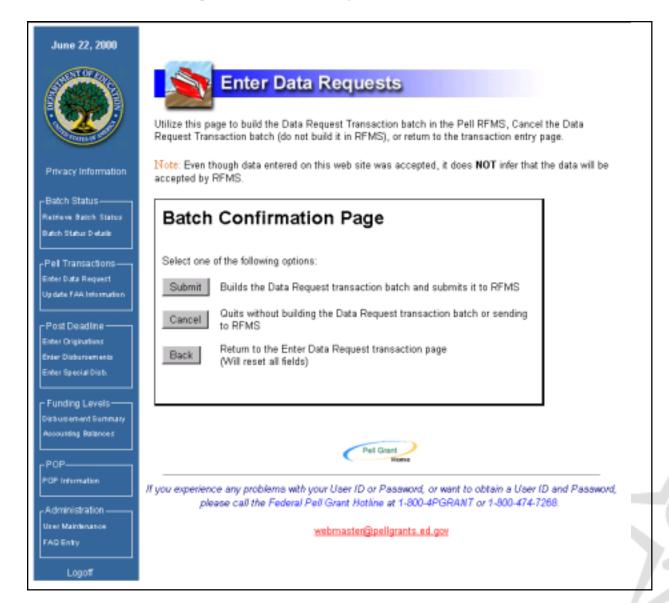
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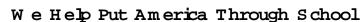
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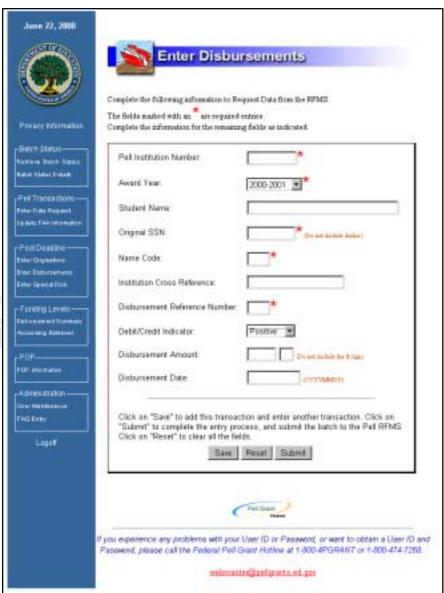
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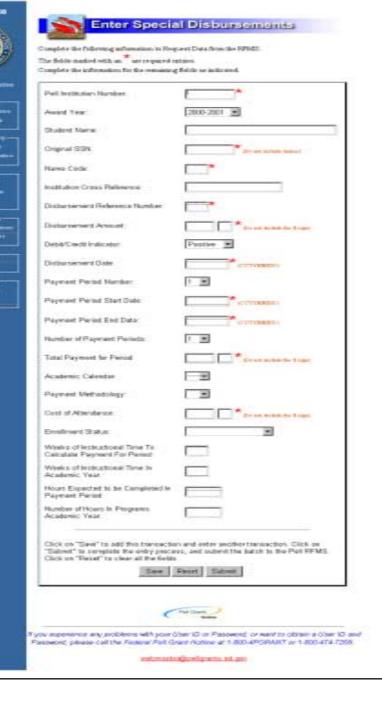
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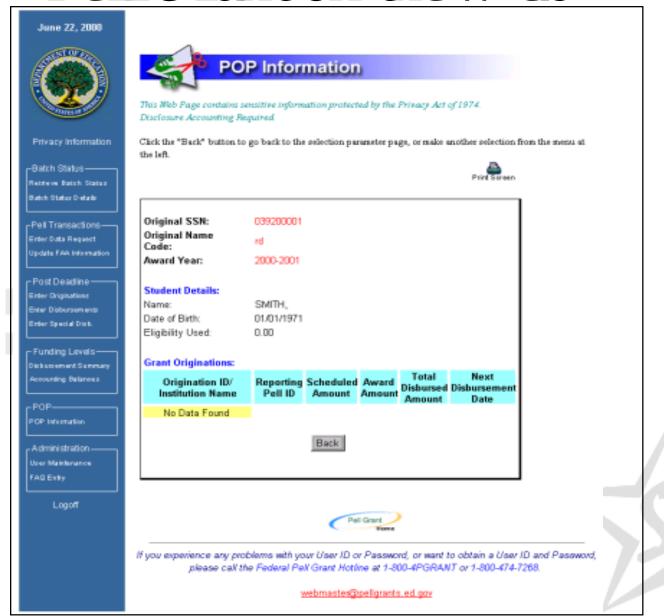


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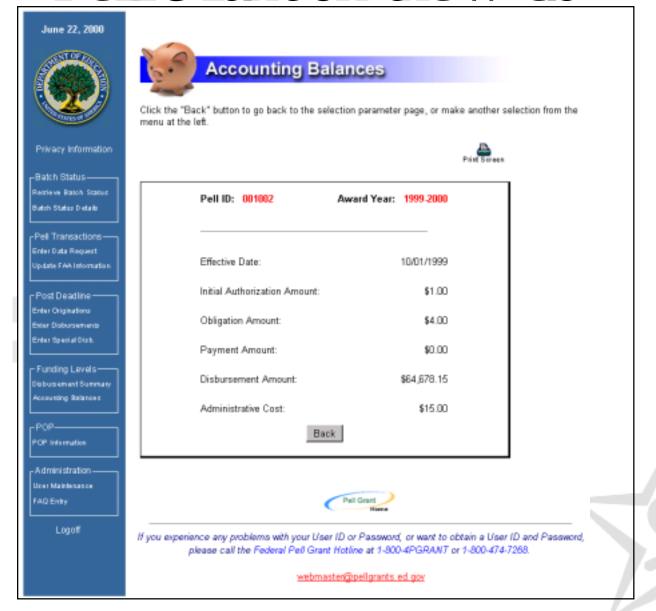


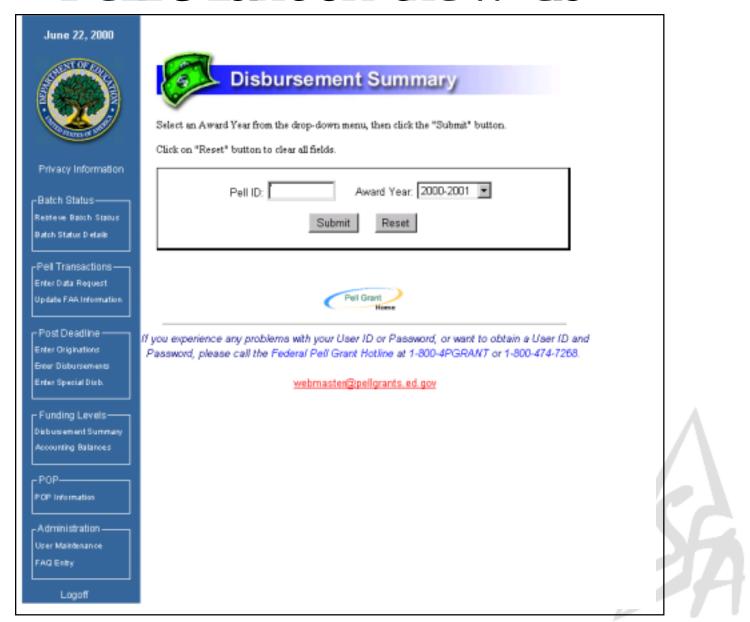
Prence 2000 Vashington, DC - July 9-12













Objective 5:Resources

- ★ W eb based resources:
 - http://www.pellgrantsonline.ed.gov
 - http://ifap.ed.gov
 - http://sfadow.nload.ed.gov
 - http://gapsweb.ed.gov/
- ★ Training:
 - Regional Training
- * Conferences
 - Third Party Servicers
 - August, Washington, DC
 - Electronic Access Conferences
 - November 13-15, Dallas
 - November 28–30, Atlanta
 - December 11-13, Phoenix
 - Regional Conferences



Objective 6: Questions and Answers

iterence 2000

Washington, DC - July 9-12